# IS YOUR BUSINESS A TARGET FOR CRIME?

It's a fact, the threat of crime is part of doing business. NO business is immune from the growing menace of burglary, robbery, shoplifting, personal assaults, internal thefts, check forgery, and computer and credit card fraud. Studies have shown that at least 30 percent of all small business failures are the result of losses from crime. Hardest hit of all are retail businesses, but statistics show that ALL small businesses suffer devastating effects from crime.

As a business owner, you are often told that the responsibility to prevent external and internal theft lies squarely with you. But what, exactly, can you do to create a safe, secure environment for your employees and your business?

First...when you start a Business Watch program in your area, block, or shopping mall, you will take an important step. Neighboring businesses working with the West Valley City Police Department can establish and support a network that works. This will make your business community an attractive and safe place to work and shop.

Business Watch is hardly a new idea; in fact, it is based on one of the oldest and simplest concepts known to man, neighbor helping neighbor. And when neighboring merchants get together and cooperate with law enforcement, crime CAN be reduced.

### SECURE YOUR BUSINESS AGAINST CRIME

Remember, crimes against business are usually crimes of opportunity. If you make it easy for someone to steal from you, chances are, someone will.

Make crime against your business risky and unrewarding, start a Business Watch program.

West Valley City Police would rather work with you to prevent crimes than spend time apprehending the criminals!

# BUSINESS WATCH HELPING PREVENT CRIME







West Valley City
Office of Public Relations &
Neighborhood Services
3600 Constitution Boulevard
West Valley City, Utah 84119
www.wvc-ut.gov/neighborhoods

Mind your business...

IF YOU DON'T CRIMINALS WILL!

#### **LESSEN THE OPPORTUNITIES FOR THE CRIMINAL**

Take control of what happens in your business community, and lessen your chances of becoming a victim. Through Business Watch, you will be making crimes against yourself and your fellow business neighbors as difficult as possible. Thriving Business Watchprograms across the nation are deterring criminals by:

- Promoting communication and understanding between law enforcement and the business community;
- Encouraging cooperation between neighboring merchants;
- Teaching merchants to crime-proof their own businesses and report any suspicious activity to authorities;

- Developing a phone-tree system for quick dissemination of information regarding criminal activity in the area;
- Encouraging the development of signals to activate in adjacent businesses when someone needs help.

Additional benefits of Business Watch participation include:

- Authority to display signs and window decals that warn, "Business Watch Program in Force, We Report All Suspicious Activities";
- Security surveys of members' premises to identify high crime opportunities.

To form a Business Watch in your area:

- Call a meeting with nearby merchants/ businesses. Arrange for WVC Neighborhood Services and Police to attend and ask them to discuss Business Watch and crime prevention techniques with your group. Decide on the next meeting; make this an ongoing prevention program.
- Invite speakers to regularly scheduled meetings for crime prevention tips and planning group strategies.

EMERGENCY 9 1 1 Non-Emergency Dispatch (801) 840-4000

#### TAKE PROTECTIVE MEASURES

- Secure all obvious (and not so obvious)
   points of entry to your business. Pretend
   you are a burglar...stand outside of your
   store and plan how you would get in. Then
   install secure locks on all doors and windows.
   Remember...a cheap lock can be jimmied with
   a knife or plastic card, so use sturdy dead
   bolts on doors with glass panels.
- Replace hollow-core doors with doors of solid construction.
- Avoid displaying valuable goods in store-front windows, and install tempered or laminated glass or impact resistant plastic windows.
- Brightly illuminate all entrances with vandalproof fixtures.
- Leave empty cash drawers open after hours.
- Keep all shrubbery and debris away

- from windows and doors. Don't provide concealment or climbing platforms for the burglar.
- Lock all ladders, ropes, and tools that could help a burglar gain entry.
- Install an alarm system and check it regularly for failure.
- Make frequent bank deposits at varied times.
- Teach employees to be aware of persons who are loitering or behaving in a suspicious manner. Such persons may be casing the premises for burglary, robbery, or shoplifting.
- Do not work alone. If you must do so, leave a radio or television playing to suggest someone else is present.
- If you are robbed, observe the robbers, rather than fighting them off. Call the Police

- immediately afterward. Quickly jot down a description.
- Advertise a policy of prosecuting all shoplifters, and stick to it.
- Deter bad check artists by establishing a check-cashing policy. Make sure employees know and adhere to store policy.
- Teach employees to exercise caution before accepting charge cards. Make sure cards are not expired, that they have not been altered, and that signatures bear a "reasonable resemblance."
- Maintain conscientious key control. Keys issued to employees should be stamped "DO NOT DUPLICATE." Install new locks and issue new numbered keys when ever employees leave their jobs.